

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	§	
Lawrence E. Ploetz et al.	§	Group Art Unit: 2166
	§	
Application No.: 10/723,687	§	Examiner: Yen, Syling
	§	
Filed: November 26, 2003	§	Confirmation No.: 8921
	§	
For: System and Method for Providing	§	Atty. Docket: 136098SV/YOD/EUB/KAN
Potential Problem Solutions to a	§	GEMS:0255
Service Provider	§	

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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37 C.F.R. 1.8

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December 23, 2008

Date

/Lee Eubanks/

L. Lee Eubanks IV

**AMENDMENT AND RESPONSE TO  
OFFICE ACTION MAILED SEPTEMBER 23, 2008**

Dear Sir:

This is in response to the Office Action mailed on September 23, 2008.